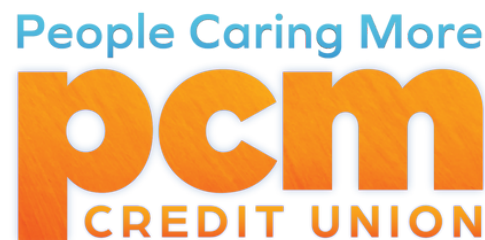


# August 2025



Dear Valued Members,

We are incredibly honored and grateful to share that PCM Credit Union has once again been named Best of the Bay and Best of the Best in the Community Choice Awards!

These recognitions mean so much because they come directly from you—our members. You're the reason we do what we do, and it's your trust in us that drives our commitment every day.

At PCMCU, we believe there's a reason we've earned the title of #1, and it comes down to a simple promise: People Caring More.

Whether you walk into our lobby or give us a call, you'll always be met with a friendly, helpful voice. From making loan decisions with real people - not algorithms - to our dedicated staff going the extra mile to support your goals, everything we do is rooted in care, heart, and purpose.

You may have seen our "Curious, You Should Be" billboards around town celebrating the wins, but what really spreads the word is you. Your referrals, recommendations, and stories about your experience with PCMCU are what fuel our growth and help new members find their way to us. That kind of support can't be bought—it's earned, and we don't take it for granted.

This award isn't just a title. It's a reflection of the relationships we've built with you, the service we strive to deliver, and the passion we have for putting our members first. It's what makes us more than a credit union—it makes us a community.

Thank you for your continued loyalty, your votes, and most of all, your belief in PCMCU. We're proud to be your trusted financial partner, and we'll never stop working to earn that trust, every single day.

With gratitude,

Shelly Mellenberger  
President/CEO  
PCM Credit Union