



PCMCU places a lot of emphasis on the well-being of our employees. Leadership development has been a part of this effort to provide support to lead our teams with integrity and compassion.

We recognize that a healthy culture is necessary to assist our members with our People Caring More values as top priority. Tiffany and Kelley are examples of leaders who are continually committed to growth and dedication to their team and to PCMCU.

Working WITH our members and FOR our members is what we do best.



**Tiffany Parrett - 16 years
Member Service Supervisor**

Tiffany started in our Marinette office in 2005 before our merger. She leads our Marinette MSR team spending most of her day working with new members opening accounts either in office or online, balancing the vault and assisting the MSR team on all different member service and training needs.

Tiffany grew up in Marinette and moved to Menominee over 20 years ago. She married her high school sweetheart (celebrating 18 years this month) and is the



**Kelley Gereau - 6 years
Loan Servicing Supervisor**

Kelley brings great value and has a lot of pride helping her department with the many important things they do: processing consumer and real estate loans, handling escrows and many other post-closing needs, as well as helping members with credit card issues. If you've taken out any type of loan at PCMCU, it's her team that has prepared your documents.

Kelley grew up in a very small town 20 miles south of De Pere, but in 8th grade, her family moved to "the big city". She graduated from Ashwaubenon High School.

mom of two amazing boys!

Tiffany's friends and family say that she is a great mom, honest, caring, and always positive. Her co-workers say she has phenomenal member service skills and she would go out of her way to make sure everyone feels special. She is very caring and understanding, is a great listener and looks at every situation with a positive "I CAN" attitude to serve the members and PCMCU.

Tiffany said, "One of my favorite parts of my job is developing relationships with our members. I enjoy helping them learn our different products and services and watching them meet their financial goals. It's a great feeling to know you were a part of helping someone succeed! I feel so blessed to be part of the PCM Family."

Tiffany is a true asset to PCMCU, and is a source of knowledge and patience. If you need something, she will do all she can to help you and sees the bright side in everything, even when others might not. Thank you Tiffany for being YOU!

Just months after graduation, she met her husband. Kelley shared, "The day we met, I knew I was going to marry him."

She and Andy have been married 30 years and moved to New Franken about 4 years ago where they love how quiet it is. They have three grown children who are all married. They have 1 grandson who they adore, and another grandbaby coming in July! "We know there are more to come in the future...we'll take 'em all!! Grandchildren are the best!" said Kelley.

Kelley's friends say she is a good listener, easy to talk to and has a great sense of humor. Her teammates say she is very dedicated to her work, her team, and her family.

Kelley shared, "Prior to working at PCMCU, I knew credit unions did great things, but now I can say that I am part of those great things. I see that we really do make a difference and that my employer truly is "People Caring More".

Kelley is a very genuine and authentic person and simply a great addition to our team!

The average length of employment for our staff at PCMCU is 9 years and 15 years for our leadership team. Watch for more of these connections in the coming months.

We are real people just like you, with a passion to impact your life!

VALUED DEDICATED PASSIONATE UNIQUE TALENTED RESPECTED ENTHUSIASTIC TRUSTED

PCMCU Culture CARES
Connecting Us with YOU!

www.pcmcu.org

