



## community corner



By working together ...  
we truly do make a difference!

### BLOOD DRIVE

Thursday, May 26<sup>th</sup> 1:30pm - 4:30pm

PCMCU will be hosting another Blood Drive with the  
**Community Blood Center.**



### SHRED DAY

**SATURDAY, MAY 21<sup>ST</sup>**  
Armed Forces Day

From **8:30am-12:30pm** at both the  
Green Bay and Marinette locations.

Learn what to keep and what to  
shred at [pcmdu.org/events](http://pcmdu.org/events).

**Donations Welcome**



### Happy Retirement, Annette!



Annette VanLangendon ("Nettie") will be retiring on **June 30, 2022** after almost 22 years with PCMCU working as a Sr. Mortgage Loan Processor. She is a Green Bay native and lives a bit north on a peaceful property with her husband. They are empty nesters who have 6 grandchildren with #7 & #8 on the way! Nettie shared "I LOVE spending time with my children, and of course the grands."

Nettie added "PCMCU will never say never. We always do whatever possible to help our members. The creativity over the years is pretty amazing, and we are continuously growing and evolving and I see great things coming in the future. I am very proud to have been a small part of it."

**Those that have worked closely with Nettie shared:**  
"Nettie has been our right-hand lady for what seems like forever. She handles volumes of mortgage files

with great detail and we always know she has us and our members covered. She is an amazing employee and the prime example of People Caring More. She is an absolute joy to work with, she is a wealth of knowledge in the lending world and relied upon greatly. Over the years she has trained many people for various tasks. More importantly, Nettie has been a great friend to many. She will be missed tremendously."

SPRING 2022

Investing In You ...  
Growing *Together*

# MEMBER NEWS

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### NEW PCM Hours

As of 3/21/22, PCMCU's hours have changed. See the changes below, and find the complete hours at...

[www.pcmdu.org/hours-locations](http://www.pcmdu.org/hours-locations)

#### NEW HOURS

Telephones Open  
**8:00AM**

New Closing Time  
**5:00PM**

\*Lobbies will still open at 9:00AM

No Surcharge ATM 24/7  
[www.pcmdu.org](http://www.pcmdu.org)



Follow PCMCU on Facebook  
together we can make a difference!  
[@pcmcreditunion](https://www.facebook.com/pcmcreditunion)

### THE KEY FOR ALL HOME BUYERS

*If YOU'RE PAYING MORE THAN YOU'D LIKE IN RENT, OR WOULD LIKE A FRESH START IN YOUR OWN HOME... IT MAY BE TIME.*

*TIME TO JOIN PCM ON THURSDAY, APRIL 21<sup>ST</sup> AND GET THE ANSWERS TO ALL YOUR QUESTIONS. NO QUESTION IS TOO BIG OR TOO SMALL. THE PCM TEAM IS HERE TO ASSIST YOU WITH THIS NEXT BIG PURCHASE DECISION!*

Join us in-person at our 601 Willard Drive, Green Bay location or via Zoom  
**5:30pm - 6:30pm**

### WHY PCMCU?

- We are your trusted, local credit union, and full service financial resource
- Our knowledgeable and experienced team will coach you from start to finish, including the pre-approval qualification process
- You may begin the application online at [www.pcmdu.org](http://www.pcmdu.org)
- We offer Closing Costs as low as \$499
- Low down payment programs are available
- With 10% down payment, you avoid PMI (Private Mortgage Insurance)
- You'll experience a smooth closing process
- Credit scores as low as 670 can qualify
- We understand local down payment assistance programs
- Internal underwriting and servicing is available

And Most Important,

*WE ALWAYS HAVE YOUR BEST INTEREST IN MIND!*



View additional resources available through PCMCU's trusted partner, GreenPath Financial Wellness.

**Get Started at**  
[greenpath.com/partner/pcm](https://greenpath.com/partner/pcm)





READY FOR WHAT'S NEXT.

## PCMCU'S 64th Annual Meeting *Recap*

PCMCU's 64th Annual Meeting provided a wonderful forum for the 445 members, guests and friends to gather together at the Rock Garden Comfort Suites and learn of our outstanding highlights. PCM President, Dan Wollin shared that addressing the membership is a highlight of his, sharing a story that remains to be unique and inspiring. You may read Dan's full report, plus have access to PCMCU's 2021 Annual Report, by visiting our website at [www.pcmcu.org](http://www.pcmcu.org), and selecting "Our Story".

Over the past two years we have learned so much regarding our capabilities, our culture and how to best promote our credit union philosophy and principles to our membership. We want you to know WE are ready, willing and able to meet any and all challenges to carry out our mission.

A special tribute for a very dedicated and passionate leader, Cathy Becks was given to celebrate her upcoming retirement and 42 years of service to PCM Credit Union. Along with Brett Thompson, Wisconsin Credit Union League, and his special message of honor, WI State Representative Dave Steffen presented Cathy with the Hometown Hero award for her service to the community.

We wish to also express our gratitude to our dedicated staff and the outstanding volunteer, member-elected board of directors for their constant support and guidance. On behalf of our Directors: Jim Zittlow, Chair; Marlis Klimek, Vice Chair; Rob Hatszegi, Treasurer; Deb Barlament, Secretary; and our Directors Karen Sylvester, Jeff Burich, Emeritus Director Jerry Kuschel and Associate Director Phil Giese...

### We Thank YOU!

The announcement of the BIG CASH winner of PCM's Dream. Save. WIN! prize-linked savings program was also shared that evening.



**Congratulations**  
Dream. Save. WIN!  
\$1,000 CASH Prize winner  
**Gary L.**



## TIDY UP YOUR FINANCES FROM YOUR MOBILE APP THIS SPRING FOR A CHANCE TO WIN \$1,000!

Be entered to win \$1,000 in our  
Spring Sweepstakes!

Spring has sprung! What better time to tidy up and organize your banking routine and improve financial health – all on your mobile app or online banking!

Plus, you could potentially get rewarded for it!

For every new qualifying transaction made during our Spring Sweepstakes, you'll be entered for a chance to win one of 10 \$1,000 prizes. It couldn't be easier.

### Qualifying Transactions

Bill Pay | Zelle® | Mobile Banking

**LOG IN TO YOUR ACCOUNT TO PARTICIPATE TODAY**

Visit [pcmcu.org](http://pcmcu.org) for  
Complete Sweepstakes Details

## Congratulations to these outstanding teammates for their recent promotions on our *Leadership Team*!

**Shelly Mellenberger**, Senior Vice President

**Joe Wollin**, Vice President of Lending

**Samantha Isted**, Vice President of Finance

**Christina Connell**, Vice President of  
Human Resources

**Kandi Betters**, Vice President of  
Innovation and Branch Services

## Special Honors to Two VIP Volunteers

Their dedication to PCM Credit Union has been unwavering. Your passion, encouragement, and support of our forward movement and growth is appreciated by our staff and membership!



**Jerry Kuschel**  
35 Years



**Jim Zittlow**  
25 Years

People Caring More  
**pcm**  
CREDIT UNION

**Coming  
May 16th!**

## New Card Management and Spend Tracking Within Our Mobile Banking App

Designed to optimize your experience, the new features will be found by tapping My Cards right inside our mobile banking app. You'll still have all the features you're used to in the CardValet app, and more, including:

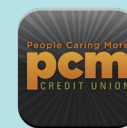
- Transaction notifications
- Enriched transactions to clearly see where your purchases are made
- Recurring payment visibility for subscriptions and cards on file with merchants
- Controls and alerts for location, merchant type, and spending limit preferences
- Simplified reporting of lost or stolen cards
- Spend Tracking by month, category and more

### What Should I Do to Get Ready?

1. If you haven't already, download our mobile banking app, set up your account and login to become familiar with the app.
2. Turn on automatic app updates on your phone so you get the new features as soon as they are rolled out.
3. Enable push notifications in our mobile banking app so you know exactly what to expect and when.

### Contact Us

For any questions regarding the update, please email us at [info@pcmcu.org](mailto:info@pcmcu.org).



**ALL IN ONE PLACE ON  
PCMCU'S MOBILE APP!**

**SPECIAL  
SPRING  
OFFER**

Spring is Coming

Stay Tuned for  
Another Chance to WIN!

Watch for details of our upcoming giveaway campaigns at [www.pcmcu.org](http://www.pcmcu.org).

PCMCU MEMBER NEWS • Spring, 2022



## PHONE SCAMS LET'S SPOT THEM AND STOP THEM!

Tax season is prime time for scams to multiply as fraudsters know consumers have more money to spend. Here are a few red flags, examples and a few tips to help prevent future calls.

### Imposter Scams

Fraudsters sometimes impersonate law enforcement or other government agencies. Real agencies like this will not call and threaten you and they will not call and ask for personal information! They may also impersonate as a merchant you frequent, family member, love interest or someone stating there is an issue with your computer.

### Loan or Investment Scams

Big profit guarantees with an investment or guaranteeing loans/credit cards for up-front fees.

### Charity Scams

Fraudsters will also pose as charities especially during any disaster relief efforts

### Extended Warranties

Fraudsters convince you to buy overpriced extended warranties that may be worthless

### "FREE" Trials

Be careful when signing up for products that are "free" but need your debit/credit card info to process

### Prize and Lottery Scams

You WON but you need to pay taxes, registration fees or shipping...it is a scam!

### SLOW DOWN THESE CALLS BY:

NOT ANSWERING AT ALL  
USING CALL BLOCKING OR LABELING  
BEING CAUTIOUS OF YOUR CALLER ID

### Keep Up to Date...

Look out for helpful  
Fraud News and tips on  
PCM's Facebook page.

