



PCM Credit Union has depth in our staff. Even with bringing on new talent, there is a lot of knowledge and experience to support new employees. Joe and Tina are examples of this and are both leaders in helping others learn how People Caring More is a priority in the way we do things. They are both exceptional humans who add value to PCMCU.

Meet Tina & Joe



**Tina Klapatch - 6.5 years
Operations Specialist**

Tina started in 2015 as a Member Service Representative, moving into the Operations area the following year. She spends most of her day on the phone working with members regarding debit cards and e-services. She is a leader in training and supporting our staff in these areas.

Tina grew up in Morgan, WI and now lives on 35 acres in Pittsfield. She and her husband of 15 years have fur babies and have been busy planting thousands of trees and wildflower fields to rebuild wildlife, including a butterfly habitat.

Her friends would say she is dependable and always there to lend a hand. Tina shared, "My friends are a second family to me."

At work Tina is very friendly and sweet, a good listener, patient and understanding. She is also very outgoing and makes time for others. She is always willing to go that extra mile to be helpful. Tina said, "With the ever-changing fraud and technology, I keep busy trying to stay on top of the latest trends, I learn new things every day!"

Tina is an expert at what she does and with all of her natural talents, the members that connect with her get the best care and knowledge, and experience People Caring More at its best.

Tina has been known to plan a weekend staff event with fun and wine involved, exemplifying her outgoing spirit. PCM is so lucky to have her on our team, not only for our members to benefit from, but also for our staff. She is a bright shining star for all of us to work with and is a driving force to our success as an organization.



**Joe Wollin - 10.5 years
Vice President of Lending**

Joe started in 2011 and worked almost 10 years as a loan officer before being promoted to VP of Lending. In his current role, he spends most of his workdays assisting loan officers to help make the best decisions for our members. He also is focused on reviewing available products to best fit the needs and desires of our membership.

Joe grew up in Green Bay and currently lives in De Pere with his wife of 5 years, who is a teacher at De Pere High School. They have a four-year old daughter and a one-year old son!

Joe's friends would say that he is very loyal and likes to joke around. They also would say he's not good with having his phone by him outside of work. haha

Joe is known to be an optimistic person at work and someone who loves what he does. He shared "PCMCU truly believes in our vision of "People Caring More" and I get to see the positive impacts we have on our members' lives along with our communities we serve every day."

To highlight Joe's adventurous side, he has jumped in the frozen waters of Lake Winnebago 15 times to help fundraise for Special Olympics. He has also set goals for himself and completed a Half Ironman in 2012. Now he said his goals are a bit more relaxed with going out to play disc golf.

Joe brings great value to our team with his analytical skills. He loves numbers! He also is generous with his time and effort to support community driven initiatives both individually and on behalf of PCM Credit Union. We are very appreciative of his commitment to make PCMCU the best it can be.

The average length of employment for our staff at PCMCU is 10 years and 16 years for our leadership team. Watch for more of these connections in the coming months.

We are real people just like you, with a passion to impact your life!

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Connecting Us with YOU!

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