

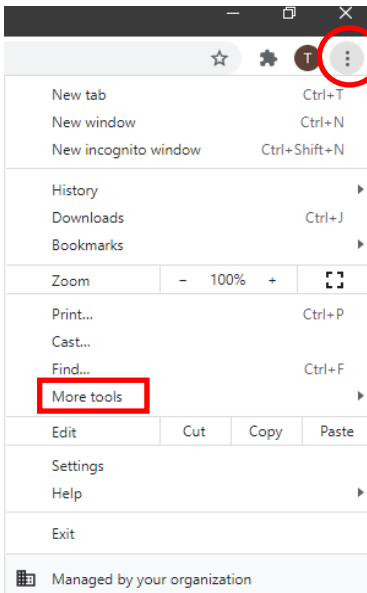
Instructions for Clearing Browser Cache

Please **DO NOT USE Internet Explorer 11**

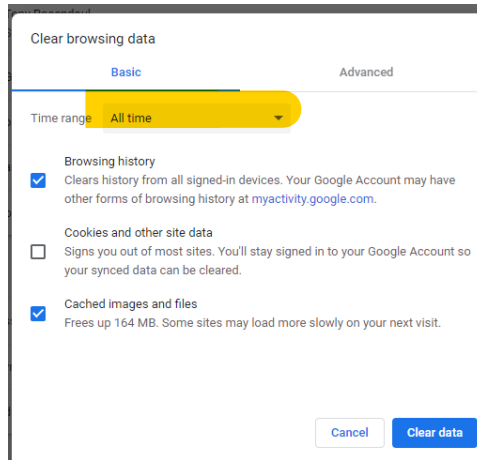


Chrome

1. From the "Menu" button in the upper-right corner of the **Chrome window**, choose "**More Tools**" >
2. Select "**Clear browsing data...**" and then "**Clear data**"

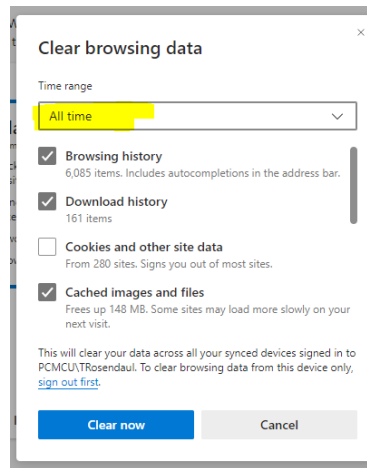


3. Or follow this alternate method: Press "**CTRL**" + "**Shift**" + "**Delete**" keys in **Windows** or "**Command**" + "**Shift**" + "**Delete**" keys on **MacOS**. Select "**Advanced**"
4. "**Clear browsing data...**".




Edge

[Ctrl], [Shift] and [Del] CLEAR NOW



Firefox

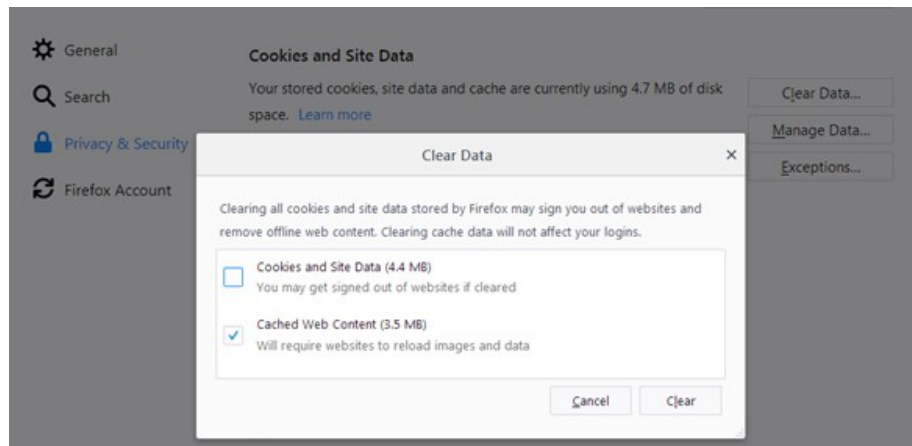
1. Click the menu button  and select **Options**.
2. Select the **Privacy & Security** panel.
3. In the **Cookies and Site Data** section, click **Clear Data...**
4. Remove the check mark in front of **Cookies and Site Data**.

For more information about managing site data, see [Manage local site storage settings](#).

5. With **Cached Web Content** check marked, click the **Clear** button.

6. Close the *about:preferences* page.

Any changes you've made will auto save.



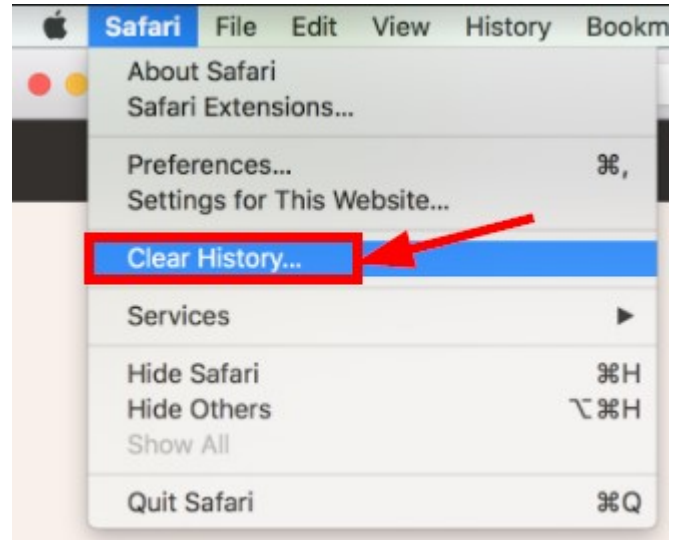
(continued)



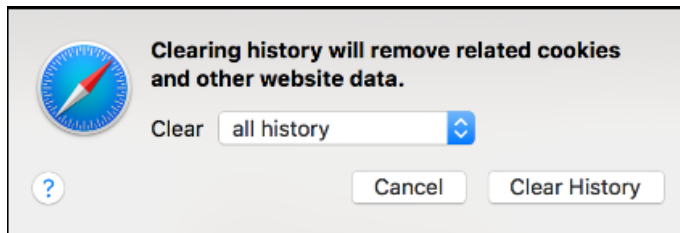
Safari

1. Click to expand the **Safari** drop-down in the upper left corner of the page
2. Click **Clear History...**

Please note: this will clear all cache, cookies, AND website data



3. Select **All History** in the drop-down menu and then click the **Clear History** button



To clear an iPad's Safari Cache:

1. Launch the **Settings** app
2. Select **Safari** from the menu on the left
3. Tap **Clear History and Website Data** on the right side of the Safari settings page



Please note: this will clear cache, cookies, AND browsing history/website data

