

People Caring More pcm CREDIT UNION

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Main Office: (920) 499-2831 • (877) 373-4023

Marinette Office: (715) 732-4051

DREAM \$AVE WIN

**OCTOBER IS DSW
\$1,000 PRIZE MONTH**



community corner



*By working together ...
we truly do make a difference!*

Join Us in Giving Back. It's Our Autumn Mission.

The latest PCMCU events are focused around giving back to the community.

Blood Drive +

Friday, October 23rd 12:30PM – 4:30PM

At PCMCU's Green Bay Location

*It's so much more than a blood donation. It's a lifeline.
Blood donation is a big deal.*

To schedule your life saving donation, please visit
www.save3lives.org and use sponsor code OT75.

For questions, contact Sue Richardson at 920-593-2224
or by emailing srichardson@pcmdu.org.

We encourage you to register in advance.

Thank you!

SHRED DAY

Saturday, October 17th

From **8:30am-12:30pm** at both the
Green Bay and Marinette locations.

Learn what to keep and what to shred at pcmdu.org/events

STOCK THE SHELVES

**Saturday, Oct. 17, Green Bay
2:30-5:30pm**

The **2020 Stock The Shelves** food drive campaign will
be from **Oct. 10-Oct. 31**, and PCM will have a kickoff/
safe place for the community to drop off money and
food on **Saturday, October 17th**.

The collection site will be the parking lot of the GB
Gambler/Resch stadium. One lucky donor will win a
night in a Gambler Suite.



The Green Bay PCM branch will be a collection site for
the **32nd Annual Coats for Kids Drive**.

Drop off new or gently used winter coats in the
OUTDOOR collection box from now until November 1st.

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AUTUMN 2020

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OFFICE UPDATES

All PCM Credit Union branches will be closed
on the following days:

Thursday, Nov. 26th – Thanksgiving Day

Thursday, Dec. 24th – Christmas Eve
(Closing at 1pm)

Friday, Dec. 25th – Christmas Day

Friday, Jan. 1st, 2021 – New Year's Day

PCMCU's online/mobile services, including
Virtual Branch, Mobile App, Mobile Deposit
Capture and TLC phone access are available
24/7! We're Everywhere You Are... In the
Palm of Your Hand!



Follow PCMCU on Facebook
together we can make a difference!
[@pcmducreditunion](https://www.facebook.com/pcmducreditunion)

Investing In You ...
Growing *Together*

MEMBER NEWS

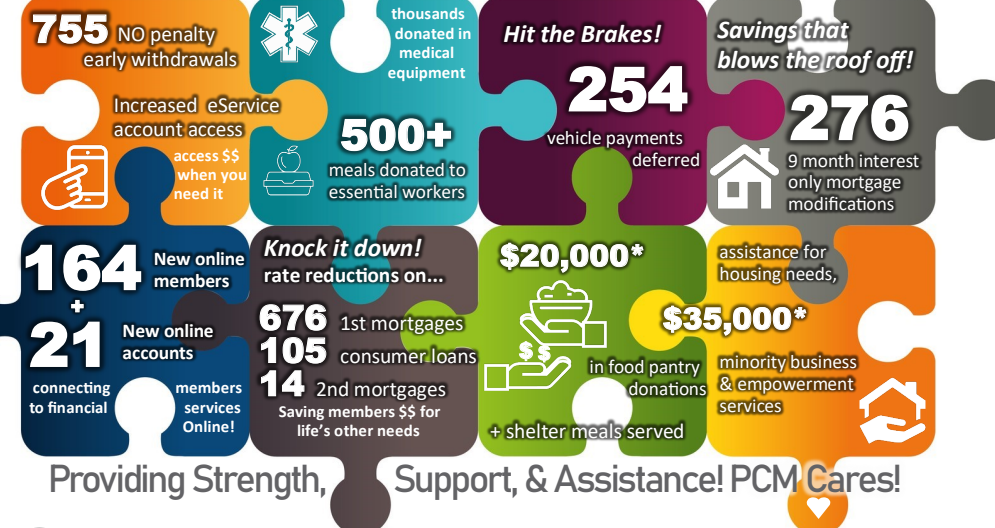
Inspiring Financial Wellness

“Your CU in **Motion**” Autumn Update

In the last few months, we've seen the effect the COVID-19 pandemic has had on every one of us. We've also
seen the positives; a renewed sense of community and togetherness. Even while we stand physically apart,
Caring has kept us connected.

Now, PCM is focused on getting you back on your feet. All the efforts PCM has committed to providing for our
communities will be extended to the end of the year. Our wish is to inspire hope and financial wellness in you!

Caring Keeps Us CONNECTED...



PCMCU's Credit Union Day

We wish to spread hope by showing our appreciation of your membership during our annual Credit Union
Day festivities. Although we aren't able to welcome everyone back into the lobbies quite yet, we do wish to
share lunch with you by holding our annual cookout outside of the credit union.

Visit PCM's locations in Green Bay and Marinette on **Thursday, October 15th** and enjoy a hot dog, chips, and
a cookie on us as a "Thank You" for trusting in us and working together to inspire hope in our communities.

**Our annual celebration will be extra special for one Dream. Save. WIN! member as we
will also be drawing the big CASH Winner of \$1000 on Credit Union Day!**

Don't Miss It! Watch for details!

What's Next at PCMCU... In Your Home or On-the-Go?

A new reality has emerged over the last several months – COVID-19 has created major and lasting changes in our “normal” daily habits, like how and where we work, teach our children, and even manage our money. We understand the need for ease and convenience in PCMCU’s online banking, mobile app + mobile deposit, electronic payment methods and personal finance manager services.

So let us show you what’s NEXT in our recent enhancements to your online banking experience.

NEW VIRTUAL BRANCH

PCM’s online banking service, Virtual Branch has received a sleek new makeover. With minor adjustments to the functionality you’ve been accustomed to, the new viewing screens make for a clearer, more intuitive preview of your account information, while providing the details needed to conduct your banking transactions... all available at your fingertips. This upgrade has not changed your login information, nor has it affected access to view and manage your accounts. It has streamlined and improved the online banking process. If you are having trouble with any of the changes, we have put in place new educational materials so you may learn more about the full capabilities of VB and all our online services... Putting you in control of your money at PCMCU!

ONLINE EDUCATION CENTER

LIVE and waiting for YOU to view, you can now find specialized video tutorials and click-thru demos for virtually every aspect of managing your PCM accounts from home. Access them from the ‘Online Education Center’ at pcmcu.org.

Video Tutorials



- Bill Pay
- CardValet
- Mobile App
- Virtual Branch
- Two-Way Text Alerts
- Originate/Online Account Opening
- Digital Wallet
- Credit Sense

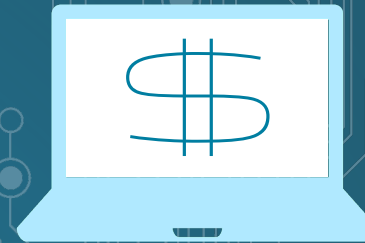
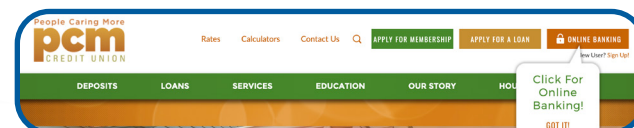
Click-Thru Demos



- Bill Pay
- Originate/Online Account Opening
- Credit Sense
- Mobile Banking

ORIGINATE ONLINE ACCOUNT OPENING

Opening a new PCM membership or adding another savings account to your already established PCM membership is now featured on our website at www.pcmcu.org and Mobile App. This online access for account opening makes the process faster than ever and safely attainable. With a click of a button, you can begin setting up your new account. The entire process takes only a few minutes and you don’t even need to leave your house!



LEARN MORE.
EARN MORE.
PCMCU'S MEMBER EDUCATIONAL PROGRAM

MEDICARE EDUCATION EVENT

Questions about Medicare? We're here to help!

"We're here to make getting the answers easy. Get answers to your Medicare questions with no pressure. Whether you have one question or many – I'm here to help. Join me at a meeting to learn more about your options and get all your questions answered." - John Illgen, THE INSURANCE CENTER

Where and When?

Medicare Education | The Insurance Center

2929 S Ridge Road, Green Bay, WI, 54304

10/15 - 4 p.m.

10/28 - 11:30 a.m.

Christmas Club

Dear Christmas Club Members,

We wish to remind you that on November 1st, your club account funds will be distributed to your checking or savings account! Just in time for holiday shopping!

We thank you for saving with PCM all year! It has been a difficult one, as many have been affected financially by the pandemic. Some may have concerning thoughts as they look to the upcoming holidays; wondering how they will provide gifts for their children. As a member of PCM, and a family of People Caring More, let's join together and spread holiday cheer to kids in our communities. On behalf of all our Christmas Club members, PCMCU will be making a donation to GREEN BAY TOYS FOR TOTS in the amount of \$5,000. Thank you for sharing in our core values, as you know, PCM and its membership truly CARES for others... especially kids!

New Holiday Gift Card designs available for the upcoming gift giving season!
Call to order and pick up in our drive-up!



Be Safe Holiday Shopping The holidays are approaching quickly! We ask that you be mindful at all times but especially during the holidays with online shopping. If you are shopping on an unfamiliar site make sure to do your research on that company first before making your purchase.

- Make sure PCM has your current phone numbers and address as it is extremely important in fraud detection and prevention.
- Log in to your Virtual Branch/Online Banking/Mobile App account or be sure to look at your statements every month. Not all fraud is detected by PCM, therefore you should be monitoring your accounts as we are limited on dispute time frames.
- Card Valet is a great app we offer to members for free! This app allows you to control the behavior on your PCM Debit and Credit Cards. It will also send notifications of transactions and allow you to turn the cards off or on at any given time. Search for Card Valet in the App Store or Google Play!
- Do not give out any personal information when a phone call is placed to you even if it is a familiar company.
- Our fraud calls and texts are tailored to PCM Credit Union. Do not respond to a fraud alert that does not specifically identify that it is from PCM Credit Union.
- All members will be enrolled in two way text alerts for their Debit and Credit cards

Be Careful, Be Cautious, Be Safe!



PCMCU also partners with **GreenPath Financial Wellness**. www.greenpath.com. As a member of PCMCU you have access to this resource at any time. GreenPath Financial Wellness also has Certified Financial Counselors ready to take your call at **877.337.3399**, or visit our PCM website for the latest COVID-19 Resources available through GreenPath Financial Wellness, including...

- **How to Manage Financial Challenges During the COVID-19 Pandemic**
- **Preparing for an emergency**
- **Dealing with a loss of income (NEW)**

Check out GreenPath Now!

PCM is On the Move