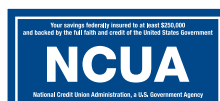


# People Caring More pcm CREDIT UNION

601 Willard Drive  
P.O. Box 28500  
Green Bay, WI 54324-0500

Main Office: (920) 499-2831 • (877) 373-4023  
Marinette Office: (715) 732-4051

claim Your  
**\$20**  
Find out  
HOW  
inside!



## community corner



By working together ...  
we truly do make a difference!

### Spring Shred Fest

PCMCU sponsored its annual Shred Fest this May, with secure shredding services available at both the Green Bay and Marinette PCMCU locations.

Members and residents of the areas took advantage of this special service that allows them to help protect their personal information and have peace of mind that their information is being destroyed properly.

**Save The Date - May 18, 2019** for next year's Spring Shred Fest!



### Fishing Frenzy

Let's Get Kids  
Hooked on Fishing!

Sat. August 11th  
South Bay Marina & Boat Launch,  
Green Bay

**KIDS FISH FREE PLUS food, fun, raffles and prizes for longest fish.** PCMCU is happy to support NEWCAP Inc. with this special kids event. For details, to register or to volunteer, please visit [www.newcap.org](http://www.newcap.org) or call Tammy at (920) 819-8328.



### Green Bay Blizzard Public Safety Night

PCMCU was proud to stand along-side the true Heroes of our Communities...The Public Safety Professionals that were shown recognition and appreciation at the June 1st, PCMCU sponsored, Green Bay Blizzard football game! Thank you to all who attended this special event and those who PCMCU worked with in the community to make it a success.

The Green Bay Blizzard sure put on a high-energy, family-friendly event for our community, and all of us at PCMCU were proud to be a part of the fun!!



# People Caring More pcm CREDIT UNION

SUMMER 2018

## inside

Claim your \$20!  
Mark Your  
Calendar-Oct. 18  
Dream. Save. WIN!  
Scholarship Winners  
Summer Fraud News  
Low Fixed Rates  
Cash Back on Vacation  
Making a difference



## summer hours



PCMCU will be Closed:  
**Monday, September 3rd**  
in observance of Labor Day



For your convenience...  
PCMCU's online/mobile services,  
including Virtual Branch, Mobile App,  
Mobile Deposit Capture and  
TLC phone access are available 24/7!

## Take us with you this summer!

Download our mobile app  
from the App Store or Google  
Play Store before you go!



Investing In You ...  
Growing *Together*

# MEMBER NEWS



**20/20 is PCMCU's new promotion that guarantees you \$20 PLUS an entry to win our Side-by-Side UTV valued at over \$15,000!**

As part of our continued efforts to serve you more effectively, we will be having a system upgrade on October 1, 2018. We are excited about this change as it allows for future growth plus gives us more tools to develop and manage services that are important to you. **Our Goal is 20/20 Vision on our members' account information and more importantly - your expectations of PCMCU as your primary financial institution!**



We ask for a few minutes of your time to gather some very important information. Between now and August 31st, you will receive an email link to a short 5-minute survey to assist us in gathering valuable information from you. Our goal is to better understand what products and services

are currently important to you, how you feel we are meeting your needs, and what we can do to improve your experience with us.



At the completion of this survey, you will be given a code. Please save this code, then call or stop in at PCMCU Credit Union to review your account information.

**Don't have email?** No worries. Just stop by PCMCU to take the survey and review your account information to get your \$20 and an entry. **Not sure if we have your correct email?** Call us and we can verify and send you the email link!

**Upon completion ...RECEIVE \$20 and an ENTRY into our UTV/SIDE-BY-SIDE GIVEAWAY!**

Details at [www.pcmcu.org/twenty-twenty](http://www.pcmcu.org/twenty-twenty).

\*Odds of winning depend upon the number of entries received. Odds of winning will be approximately 1 in 10,000. PCMCU will make efforts to contact the winner on 10/21/2018, via phone, email or mail services. If the winner does not respond by 10/28/2018, another winner will be drawn. There is no obligation to enter this promotion. One entry per primary member, age 18 and older. Official Rules are available at [www.pcmcu.org](http://www.pcmcu.org) or by request.

SAVE the  
DATE!



OCT  
18

INTERNATIONAL  
CREDIT UNION DAY

AND THE WINNER IS...

Join us and find out! The Grand Prize Drawing will be held on International Credit Union Day! Our annual celebration will be even MORE exciting with our UTV Giveaway at 2pm! You won't want to miss it! Watch for details.



## Relax, You're Covered ...

With an Extended Auto Warranty!

**An Extended Vehicle Warranty can offer peace of mind to protect you from unexpected vehicle repairs.**

If you feel that may be important to you, ask us about our three protection plans, each containing nationwide protection. Protection is available on both new and pre-owned vehicles. Coverage is transferable if you sell the vehicle before the agreement expires. Call us for details!



## PCMCU Scholarship Winners

### Congratulations to 3 very deserving winners!

Lindsay W Rebecca T Stephanie P

We wish to thank all of the participants, as they did a great job sharing their topic of interest – one that engages them so much that they lose track of time. Most shared how this extreme interest opened their eyes to pursuing it as their field of study in college. Their enthusiasm and strong beliefs were so exciting to hear!

We encourage all college-bound PCMCU members to apply for this financial opportunity in the future! **Watch for scholarship details at the start of next year** in our winter issue of PCM Member News and online at pcmcu.org.



We're Investing In YOU... Growing **Together!**

## DREAM \$AVE



**Dream. Save. WIN!** is our new Prize-Linked Savings program. This is a new and ongoing program that rewards regular savers with a chance to win prizes! And we've started BIG with our UTV Giveaway! Visit us at pcmcu.org for details!

## Online Auto Buying Resource

### Take it for a SPIN!

*The power of car buying is in your hands!*

**Research** over 4 million vehicles nationwide where you can find and price local inventory.

**Pre-qualify** for an auto loan – it puts **YOU** in the driver's seat at the dealership.

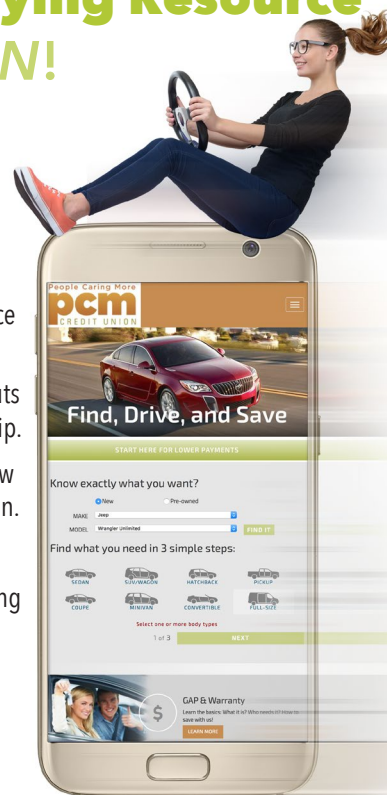
**Refinance calculator** – see how much you can save on your existing loan.

**Plus ...**

- Free Carfax and NADA vehicle pricing
- Multi-vehicle comparison tool
- "My Cars" save feature, and *more!*

Try it out today at

[www.pcmcu.groovecar.com/](http://www.pcmcu.groovecar.com/)



**We welcome our new Select Employee Groups to the PCMCU Family!**



**Prestige Auto Body - Marinette**  
**Western Racquet & Fitness Club - Ashwaubenon**

We look forward to sharing all the benefits and fun with employees and family members!  
*This year, the fun is here...at PCMCU!*

## Ever dream of hitting the JACKPOT?

Now you can when you open a **Dream. Save. WIN!** Savings Account at PCMCU! It's easy as 1, 2, 3!

- 1 **Open a DREAM. SAVE. WIN! Savings Account** with a \$50 min. balance. 1% APY on balances over \$100.
- 2 **Commit to minimum \$50/month deposit** (direct deposit or automatic transfer only)
- 3 **Receive One ENTRY** into our **UTV Giveaway!**

Details at pcmcu.org

APY=Annual Percentage Yield. Early withdrawals within the first 12 months or withdrawals made after the first 12 months, and after the first 10 days of each calendar quarter will be subject to a penalty, the greater of \$5.00 or 90 days dividends. Odds of winning depend upon the number of entries received. Odds of winning will be less than 1 in 10,000. PCMCU will make efforts to contact the winner on 3/4/2019, via phone, email or mail services. If the winner does not respond by 3/11/2019, another winner will be drawn. There is no obligation to enter this promotion. One entry per primary member, age 18 and older. Official Rules for the DREAM. SAVE. WIN! UTV Giveaway are available at [www.pcmcu.org](http://www.pcmcu.org) or by request.



# \$6,000

## Down Payment Assistance?

**YES! You may qualify for up to \$6,000 to use toward down payment and closing costs!**

Fully forgivable after 5 years.

**Rates may be climbing...**

**but you can still get a low rate on a Fixed Rate Mortgage!**

Get the details on making your home-buying dream a reality! *Contact our Lending Team today!*

# 5% CASH BACK

## on ALL your purchases!

**It pays to take your PCMCU MasterCard PLATINUM REWARDS Credit Card on vacation!**



You'll also receive...

- FREE** Auto Rental Insurance
- FREE** Identity Theft Protection
- FREE** eStatements & more!

Visit [pcmcu.org](http://pcmcu.org) for Platinum Rewards Card details or to apply online!



# pcm FRAUD NEWS



**PREVENT FRAUD**

**This summer, put FRAUD PROTECTION at the top of your travel list!**

### CALL PCMCU WITH YOUR TRAVEL PLANS

Call the credit union anytime you plan to travel to guarantee full access to your PCMCU debit and credit cards. International travel is especially important as we have a vast majority of international countries blocked. Call us at **920-499-2831** and just say you would like to submit a travel notification.

### PACK MORE THAN ONE FORM OF PAYMENT

**Don't depend on one form of payment** when traveling out of the area. Be prepared, as anything can happen while traveling, including losing cards or suspicious activity alerted by our fraud detection service. Please be sure to have a backup with you just in case you experience any issues.

### MAKING INTERNATIONAL PURCHASES

**Online transactions may process internationally and could be declined.** We recommend calling us if you experience this issue as we may need to unblock the country the transaction is processing through.

**!** When you receive a phone call or text from our **DEBIT CARD** Fraud Detection Service, please note that you are only verifying if a transaction was initiated by you. **Acknowledging that you initiated a transaction does not mean that the transaction will go through**, even if you attempt to reprocess the transaction after confirming that it is not fraud. Our Debit Card Fraud Detection Service does not have the ability to force transactions to approve at this time. For denied transaction assistance, please contact the credit union during business hours and we will be happy to assist you!

If you receive a phone call from our automated **CREDIT CARD** Fraud Detection Service, please verify if the transaction in question was initiated by you. If the transaction is legitimate, they can make adjustments for the transaction to be authorized. **Please do not ignore this phone call, your card will be restricted until you respond to our Credit Card Fraud Detection Service.** If the transaction is fraudulent, they will assist you in completing any necessary disputes.

**+** Add these numbers to your contacts.

PCMCU debit card fraud alert **calls** will be from **1-877-253-8964** or **1-800-279-2674**

PCMCU card fraud alert **texts** will be from **207-33**

